

## How to access these services

Subsequent to a court order or a written agreement signed by both parents, your lawyer may contact a community organization offering supervision services and located as close as possible to the child's permanent residence to arrange for you to have access to them. You may also contact the CLSC of your centre de santé et de services sociaux (CSSS), where a qualified worker can give you information on the organizations offering these services in your region.

The two parents are required to make separate appointments with the person responsible for supervision services at the organization. At the first meeting, this person will explain the role of the services and how they work, keeping in mind each parent's situation.



## Other complementary services offered by your CSSS

Use of these services is a transitional and exceptional measure. This is why the court order may set a time limit to encourage parents to seek assistance in order to improve the situation. Whether you face personal difficulties or problems in your role as a parent or with regards to your child, contact the CLSC of your centre de santé et de services sociaux (CSSS) for an appointment and you will be directed to the appropriate services.

[www.msss.gouv.qc.ca](http://www.msss.gouv.qc.ca)

Santé  
et Services sociaux  
Québec



## SERVICES FOR SUPERVISED ACCESS RIGHTS

*Ensuring contact between children and each of their parents is safely maintained*

Québec



Separation or divorce is a difficult time, particularly if the break-up is a source of conflict. You don't want your child to suffer, witness arguments, or feel torn between his or her father and mother.

Supervised access services can help your child maintain a relationship with each parent by providing a neutral meeting place that is safe for all family members.

Two types of supervised access services are available to help reestablish contact between a parent and his or her child:

- Supervised visits allow a child and non-custodial parent to meet safely in the presence of a qualified observer.
- Exchange of custody allows the child to make the transition from one family environment to the other in the presence of a qualified observer so that parents are not required to meet.

These services are offered in a neutral location usually on the premises of a community organization.

These services protect the confidentiality of a parent's place of residence when the situation so justifies (physical or verbal violence, threats, etc.).

## Who can use services for supervised access rights

Among other things, services for supervised access rights are for parents in a situation where the right of one parent to have contact with his or her child following a separation or divorce was terminated.

Either parent may ask the Court for supervised access services. In the interests of the child, the Court may also prescribe such services in the court order, if required, or issue an order under the advisement of the parents' lawyers.

In addition, parents who amicably agree to use supervised access services and sign a written agreement to this effect are also entitled to such services.



*A neutral meeting place for the children and parents who are in the middle of a difficult relational breakdown*